



User Level
Basic Maintenance
Service Level Maintenance

A Brief History

The company was founded in 1943, in Oxford, by personnel from the Department of Anaesthetics at Oxford University. One of its first products was the Macintosh Laryngoscope, then a revolutionary design invented by the late Sir Robert Macintosh, Professor of Anaesthetics.

Expansion into export markets prompted a move to larger premises at Abingdon, and in 1996 Penlon acquired East Healthcare. The company now has over 250 employees.

Training Policy

Penlon offers a wide range of product specific Technical Training Courses to ensure that its products are installed and maintained correctly. Maintenance must be carried out by competent, trained staff, whether employed directly by the hospital/establishment concerned, or Penlon. A Service Manual will be issued for each product for which training is given.



Penlon Products

Penlon manufactures in the UK and distributes worldwide. The comprehensive range of products comprises Anaesthetic Machines, Vaporizers and Monitor Systems for anaesthesia, Lung Ventilators, Laryngoscopes, Suction and Oxygen Therapy Equipment, Medical Gas Networks, and Accessories.

Our products are primarily used by anaesthetists, but you will find a Penlon presence in most other areas of a hospital. We are also valued suppliers to a number of Original Equipment

Manufacturers, many of which are also world players in the healthcare industry.

We have Service engineers available across the UK for both pipeline systems and the maintenance of medical equipment and we are also a market leader in the installation of Medical Gas Pipeline Systems.

In all our operations, the continued focus on customer care and quality underpins our efforts to

become a truly global player in the world of healthcare products and services. Accredited with ISO 9000/1/2/3, EN46001 and approved by the FDA, our quality systems support all areas of our business from design and manufacturing right through to administration and service support functions.



Product Technical Training

Who to Train?

Our Training Courses are designed for all personnel involved in the maintenance and upkeep of Penlon equipment. Training for hospital staff ensures that there is a qualified member of staff on hand if required.

Course Contents

Training is at all levels and packaged to suit customer needs. Each course is generally sub-divided into four sections:

1. Overview
2. Operation
3. Technical Description
4. Service and Maintenance Practical

Venue

Training is held in our purpose built Training Facility at Penlon's Head Office in Abingdon, Oxfordshire. This location is ideal as training takes place in a quiet, undisturbed environment with full and easy access to all products for the hands-on practical session.

Class Sizes

Ideally, to maximise practical experience we operate a two student per machine policy. However this is flexible according to individual needs. This allows for hands on experience.



Course Fees

The cost of a Product Training Course is £750.00* inclusive of VAT per candidate, per day. We do however have programmes in place with substantial discounts on training. Full payment to be made in advance.

**This charge does not apply for overseas visitors or if training is included as part of a pre-arranged package. Price correct at time of print, but subject to change without notice*

Training Times

Course duration times are dependant on product. If a number of products are required an individual training plan will be designed for your needs. Refreshments are provided including a buffet-style lunch, all of which are included in the price of the package.

Certificates

Certificates and Course Reports are sent to Managers after successful completion of the course. It is recommended that the certificate be revalidated every two years.



Smoking

Penlon operates a no-smoking policy in all areas including car parks and rest areas.

Mobile Phones and Pagers

Please turn off all mobile phones and/or pagers during the course to avoid disruption. Messages can be taken by our switchboard on +44 (0) 1235 547000 and passed to the recipient at the earliest opportunity.



Booking Accommodation

Details are available on request for high quality Bed & Breakfast Accommodation or Hotels. Alternatively we can arrange accommodation for you. Please ensure that sufficient notice is given.

All accommodation costs must be settled directly between the candidate and the Hotel / Bed & Breakfast.

Booking a Training Course

i) Complete both the Booking Form and Questionnaire and return them to:

The Technical Training Administrator
 Penlon Limited
 Abingdon Science Park
 Barton Lane
 Abingdon
 OX14 3PH

Tel: +44 (0) 1235 547000
 Fax: +44 (0) 1235 547023
 E-mail: training@penlon.co.uk

ii) We will assess the candidate's experience and training requirements and formulate a Training Plan. You will then be contacted to arrange dates and booking arrangements.



Location

Penlon is situated in the picturesque market town of Abingdon, Oxfordshire within easy reach of both the M4 and M40 motorways, via the A34. Alternatively if travelling by rail it is only a short drive/taxi journey from both Oxford and Didcot Parkway railway stations.

For participants from overseas, Abingdon's central location is convenient for both London and Birmingham Airports as well as London Paddington Train Station. A taxi can be arranged if requested.

PLEASE NOTE: Candidates will be responsible for their own travel expenses, as these will not be met by Penlon Limited

Penlon Limited Abingdon Science Park Barton Lane Abingdon OX14 3PH

www.penlon.com

General

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Service

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Medical Gas Solutions

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